

Policy on Copyright Infringement

By law, internet service providers and others are subject to obligations in relation to copyright infringement. Additional obligations have arisen as a result of the USA/Australia Free Trade Agreement.

Under their contract with us, our customers are prohibited from using our services for any unlawful purpose, including copyright infringement. We reserve the right to suspend or terminate the accounts of customers who breach their contract. This is a statement of our policy in relation to customers who infringe the copyright of another party.

If we receive a complaint that you are using a service provided by us to breach copyright of a third party, it is our policy to endeavour to notify you of the complaint to your primary email account with us and to keep a record that we have done so. If it appears to us that you may be a repeat copyright infringer or if there are circumstances which, in our opinion, make it reasonable to do so, we may, without notice, exercise our right to suspend or terminate your account.

Please note that we cannot accept responsibility for any failure to notify you of a complaint. If you infringe copyright, you may be liable to legal action and you may be liable to indemnify us for any action taken against us by reason of your infringement.